

Education access



Survey Success! Avoiding Top Citations

Chart a course for survey success with monthly webinar insights!

This 12-month webinar series reviews nursing home survey trends and top deficiencies cited with an emphasis on understanding and applying the interpretive guidance to avoid similar tags.

What to Expect: Improve survey outcomes through understanding of deficiency trends and strategies for survey Preparedness.

- Learn from actual citation examples including IJ tag reviews
- Gain insights into successfully managing the survey process and understanding the critical element pathways used to guide surveyor investigations
- Implement survey preparedness best practices
- Review steps for developing an effective plan of correction and disputing cited deficiencies through the Informal Dispute Resolution (IDR) process

Target Audience: Nursing Home Administrators, DONs, Nurse Managers, Compliance Staff, QA Director, Department Heads, Human Resources, Corporate Leaders, Board Members.

Sessions

All sessions held the first Tuesday of each month at 1:30 p.m. Central

Jan. 4, 2022 — *Overview of Survey Process and Current Survey Trends*

Feb. 1, 2022 — *Analysis of top 10 citations in the nation: #1 F880 Infection Control & F884 NHSN Reporting*

Mar. 1, 2022 — *Analysis of top 10 citations in the nation: #2 F812 Food Procurement*

Apr. 5, 2022 — *Analysis of top 10 citations in the nation: #3 F761 Label/Store Drugs & Biologicals*

May 3, 2022 — *Analysis of top 10 citations in the nation: #4 F689 Free of Accident Hazards/Supervision/Devices*

June 7, 2022 — *Analysis of top 10 citations in the nation: #5 F656 Develop/Implement Comprehensive Care Plan*

July 5, 2022 — *Analysis of top 10 citations in the nation: #6 F684 Quality of Care*

Aug. 2, 2022 — *Analysis of top 10 citations in the nation: #7 F677 ADL Care Provided for Dependent Residents*

Sept. 6, 2022 — *Analysis of top 10 citations in the nation: #8 F695 Respiratory/Tracheostomy Care & Suctioning*

Oct. 4, 2022 — *Analysis of top 10 citations in the nation: #9 F686 Treatment/Services to Prevent/Heal Pressure Ulcer*

Nov. 1, 2022 — *Analysis of top 10 citations in the nation: #10 F758 Free From Unnecessary Psychotropic Meds/PRN Use*

Dec. 6, 2022 — *Post Survey Activities: Developing Effective Plan of Correction*

Speakers

Proactive Clinical Education Team

Shelly Maffia, MSN, MBA, RN, LNHA, QCP, CHC, *Director of Regulatory Services*

Janine Lehman, RN, LNC, RAC-CT, *Director of Legal Nurse Consulting*

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#2 Top Citation: F812 Food Procurement

March 1, 2022
1:30 p.m.

Session Overview

This session will review the #2 top citation in the nation, F812 Food Procurement, with an emphasis on strategies to avoid this citation through discussion on: actual citation examples and reviews of immediate jeopardy citations, strategies for successfully managing the survey process and understanding the critical element pathways used to guide surveyor investigations and implementing survey preparedness activities to prevent this top cited deficiency.

At the conclusion of this session the participants should be able to:

- Identify the regulatory requirements related to F812
- Identify survey procedures that describe how Food Safety requirements are reviewed for compliance during the annual survey process and examples of how F-Tag 812 is commonly cited in the LTC survey process
- Identify tools for leadership to use for monitoring compliance with Food Safety requirements and explain strategies for incorporating survey preparedness related to Food Safety into QAPI processes



Speaker

Shelly Maffia, MSN, MBA, RN, LNHA, QCP, CHC | *Director of Regulatory Services*

Shelly is a registered nurse and licensed nursing home administrator with experience serving as Director of Nursing, Administrator, and as a multi-site Corporate Nurse Consultant. She holds AANAC's QAPI Certified Professional (QCP) credential, is certified in health care compliance through the Healthcare Compliance Association (HCCA) and completed the Indiana Advanced Infection Prevention Education for Long Term Care Professionals through the Indiana State Department of Health and the University of Indianapolis Center for Aging and Community.

Continuing Education

Illinois nursing home administrators, social workers, physical therapists/physical therapy assistants and licensed nurses will earn 1 clock hours of continuing education for participating in this session. The Illinois Health Care Association is approved as a sponsor of continuing education for nursing home administrators, social workers, physical therapists/physical therapy assistants and licensed nurses by the Illinois Department of Financial and Professional Regulation.

This session has also been submitted for NAB approval.

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#2 Top Citation: F812 Food Procurement — March 1, 2022

Participant Name	Email Address

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