September 26, 2016

Q: Has the Illinois Department of Public Health stopped doing desk reviews for follow-up surveys?

A: In checking with IDPH, there has been no new direction to survey teams or reviewers about desk reviews in place of onsite follow-up visits. However, due to the increasing number of surveyors, in order to keep them busy, we are noticing more onsite follow-up visits than in the past. Workload, available survey time and seriousness of the outstanding deficiencies will most likely determine whether a provider gets a desk review or an onsite follow-up visit.