November 6, 2017

**Q:** I have a quick question regarding the healthcare worker registry. There is one IDPH registry that you can access without a passcode and another IDPH registry that you need a passcode to access. The State requires that we check the registry before hiring staff. My question is can we use either registry or do you have to use one over another? They both have the same information on them, except the one that requires a passcode is more detailed.

**A:** Employers must use the one for employers that requires a pass code. It does have more information than the public Registry. An employer who is required to use the Registry with the pass code must register to be a User of the IDPH Web Portal and must request access to the Health Care Worker Background Check application.