Q: Did IDPH change their policy on Informal Dispute Resolutions (IDRs)?

A: Without any notice, IDPH did change their policy on Informal Dispute Resolutions (IDRs). IDPH used to offer either an in-house IDR or an outside independent IDR. For some unknown reason, IDPH is now only offering their in-house IDR. There is no process for an outside, independent IDR at the current time. There remains the Informal Independent Dispute Resolution (IIDR) on the federal side for certain federal deficiencies under certain circumstances, but this is offered through federal CMS. IHCA is in communication with IDPH to reinstitute their independent IDR process.